Level 1 Technical
Official Polycom Learning Product

Student Guide
Introduction

Polycom Voice and Video Level 1 Technical materials offer a series of self-study modules to assist with preparation for the following Polycom Level 1 Technical Assessments:

- Polycom Video Endpoints Technical Level 1 RPEEXOT104
- RealPresence Platform Technical Level 1 RPPEXOT104
- Polycom Voice Technical Level 1 VOPOT102

The modules which are recommended for each assessment will be listed in the assessment blueprint, along with relevant eLearning and other recommended self-paced training.

The modules may also be recommended pre-requisite for attendance at Level 2 Instructor-Led Training (ILT) courses. This is to ensure all participants attending the ILT course arrive with the technical knowledge and solution understanding to maximize benefit from the hands-on training.

How to use this training

It is recommended that the modules are read in the order listed below but for those preparing for the RealPresence Environments and Voice Assessments it is not necessary to read them all.

Refer to the blueprint for each assessment to determine the recommended modules.

Contents

NETWORKING AND TECHNOLOGY BASICS
MICROSOFT LYNC BASICS
DESIGNING CUSTOMER SOLUTIONS
POLYCOM VOICE
POLYCOM VIDEO SOLUTIONS
UNIVERSAL VIDEO COLLABORATION
MANAGEMENT APPLICATIONS
RECORDING, STREAMING & CONTENT MANAGEMENT
FIREWALL TRAVERSAL
REALPRESENCE WEB SUITE